

TERMITE PROTECTION PLAN (TPP) RATES

Package	1	2	3	4	5	6	7	8	9	10
Built-up area (sq ft)	<1,000	1,001-2,000	2,001-3,000	3,001-4,000	4,001-5,000	5,001-6,000	6,001-7,000	7,001-8,000	8,001-9,000	9,001-10,000
Rate (RM)*	428	468	528	588	648	708	768	828	888	948
Extra inspection#	50	60	70	80	90	100	110	120	130	140

* If built-up area is more than 10,000 sq ft, additional 10 sen per sq ft

A separate charge is applicable for each additional inspection requested by the customer. However, it will be waived if the inspection confirms active subterranean termite infestation.

How to carry out termite inspection



Door & Window Frames

- Check the side of the frame. If there is a small gap (split end), look for mud tubes in it.
- Knock randomly at few spots using the screw driver from bottom to the top frame. Check for hollowness. Do take note that the bottom part of door frame (surface texture) can crack due to water effect.



Wooden Flooring & Skirting

- Take note of the texture of the floor. See if the area has any change of colour or is bulged up.
- Check areas that are hidden from movement.
- Check side of skirting for small gaps (split ends) and see if there are mud tube traces. Also knock the skirting to detect hollow sound.



Built-in Cabinets (in Kitchen or Rooms)

- Not necessary to take out items from the cabinet.
- Check the back portion of each compartment for signs of cracks.
- Make a small hole in the cracks with the screw driver and knock at the sides. See whether termites come out.



Ceiling

- Take note of the timber beading nailed to the ceiling. Termites usually attack this piece of wood before moving up to the roof truss.
- Look out for mud tubes or cracked spots. Check for hollowness.

Note

If the ceiling shows signs of termite infestation, it is important check if the roof is free from any termite infestation.

How to know there is termite infestation

If you observe the following situations:



Mud tubes or termite trails



Change of colour/texture of wooden area



Sound of termites "tick-tick-tick"



Cracks and holes (hollowness of structure)



termite

- Use a screw driver to disturb one small portion of the mud tube.
- Make a small hole at the infested wood area.
- If live soldier termites come out of their hiding place, the spot is considered active with termite infestation.

What to do when you find active (live) termite traces



Do NOT spray with aerosol or liquid chemical



Do NOT vacuum the mud traces



Do NOT wipe or clean off the mud traces



Seal the hole/crack with tape

Frequent inspection and observation help to detect any infestation at early stage. If you need further assistance, call RIDPEST today at

1-800-88-1777

to arrange for an inspection and treatment by our representative.

Frequently Asked Questions

Q1: What is so special about the Termite Protection Plan (TPP)?

TPP is a specially-designed protection plan for property owners against highly-destructive termites. This cost-effective plan provides a year-round termite protection for all types of buildings that will ensure peace of mind for every property owner. It is similar to an insurance coverage whereby in the event that your property is hit by termites, you need NOT fork out a single sen for termite treatment. We undertake to take care of the termites at NO additional cost to you.

Q2: Who is eligible for coverage?

TPP covers buildings that are currently NOT infested with termites.

Q3: Can my property be covered if it had previously been infested by termites?

As long as there is currently NO ACTIVE termite infestation, your property is eligible for coverage. However, a 25% LOADING will be imposed if your property had previously been infested by termites. This loading will NOT be applicable if the previous active infestation has been treated by RIDPEST using the RIDPEST Innovative Baiting System (RIBS).

Q4: Why do I need TPP if my property has never been infested with termites?

As long as your property has wooden structures and fittings, it is a potential target for termites.

Q5: Do I need to renew my TPP if the active termite infestation occurs just before the expiry of the current contract?

Should any termite infestation occur just before the expiry of your current contract and the estimated time taken to treat the infestation is likely to extend beyond the current contract period, you MUST renew your contract so that our treatment can continue uninterrupted. If you decide NOT to renew your contract, RIDPEST reserves the right to either stop any ongoing termite treatment or not commence any new treatment at all on the expiry date of your current contract.

Q6: How does the 100% Money Back Guarantee work?

You will get a full refund if RIBS does not work within the first 120 days of the commencement of actual baiting. This is only applicable for properties infested by *Coptotermes* or *Schedorhinotermes* species of termites which constitute 95% of termites that damage properties in Malaysia.

RIDPEST NETWORK

KUALA LUMPUR

7 Jalan Wangsa Setia 1, Wangsa Melawati, 53300 Kuala Lumpur
Tel : 03-41431888 Fax : 03-41431777 Email : ridpest@ridpest.com

SHAH ALAM

No. 5A, Jalan Anggerik Eria AU31/AU, Kota Kemuning, 40460 Shah Alam, Selangor
Tel/Fax : 03-51221777 Email : ridpesta@ridpest.com

PUCHONG

23-1, Jalan Puteri 2/7, Bandar Puteri, 47110 Puchong, Selangor
Tel : 03-80651888 Fax : 03-80651777 Email : ridpestpcg@ridpest.com

KAJANG

No. 52-GF Jalan Prima Saujana 1/1A, Taman Prima Saujana, 43000 Kajang, Selangor
Tel : 03-87361777 Fax : 03-87349890 Email : ridpestkjg@ridpest.com

JOHOR BAHRU

No. 4A, Jalan Laksamana 2, Taman Ungku Tun Aminah, 81300 Skudai, Johor
Tel : 07-5581777 Fax : 07-5588259 Email : ridpestjb@ridpest.com